

IT Pro-Momentum

Problems creating Live ID Account

The following message appears:

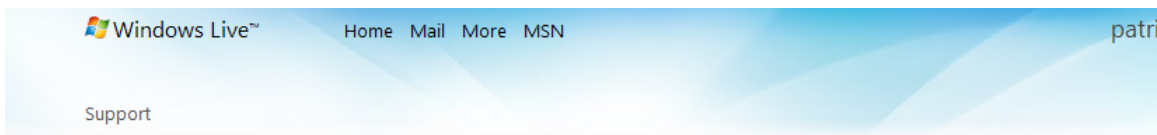
 Windows Live ID

We're unable to complete your request

Windows Live ID is experiencing some technical difficulties while creating your account. To start using Windows Live today, get support now. [click here](#) choose Windows Live ID and copy paste the code below into the form.


LEFKPK+PLUVMQV5QWTVI

1. Select the fault code as shown and copy to clipboard.
2. Click on the link as indicated.
3. In the “Windows Live” page choose Windows Live ID as shown.



To get help, first select the service below that has an issue.

Standard Services
Microsoft Outlook Live
My.live.com
Windows Live Admin Center
Windows Live Alerts
Windows Live Calendar
Windows Live Calendar Abuse
Windows Live Events
Windows Live Events Abuse
Windows Live Family Safety
Windows Live Framelt
Windows Live Gallery
Windows Live Groups
Windows Live Groups Abuse
Windows Live Hotmail
Windows Live ID
Windows Live Installer
Windows Live Mail
Windows Live Messenger
Windows Live Messenger Abuse

Subscribed Services / Sign In
If you have another account, sign out / sign in to see more support options.
Sign Out
 Windows Live Hotmail Plus

4. In the contents displayed on the left of the screen chose the category indicated.

Feedback

To tell us what you think about a Help topic, click on the **Feedback** link, provide your feedback, and then click **Submit**.

- How do I edit my child's registered information?
- How can I reset my password?
- How can I set up a question and secret answer?
- How do I stop managing my child's Windows Live ID?
- Why do I have to match characters in a picture?
- Why can't I sign in?
- Why can't I use some sign-in features?
- **Error 450 or LEFKPK: Unable to create an account**

5. In the bottom right hand corner of the next window click on “Get more help” option.

Get more help

help.live.com

6. Click on “Get Support” as shown.

◀ Back

Additional help options for Windows Live ID

Search for help

Search now to see relevant Help topics as well as solutions from other users. It's

Get support

Can't find an answer? Get additional support.

7. Complete the form that appears along the following lines.
8. Paste fault details from the clipboard which was copied earlier into the box indicated to describe the problem for the support staff.
9. Click the Submit button:

(required fields *)

Provide your Windows Live ID sign-in information or personal e-mail address.

*Full name:

Patrick Lynch

*The e-mail address for us to send a response:

patlynch@t4.ie

*Primary e-mail address/member ID associated with the account you are inquiring about:

patlynch@t4.ie

So that we may better assist you, please provide as many details as possible about your issue.

Service: Windows Live ID

What type of problem do you have? (Select the option that most closely matches your problem. Your selections enable us to quickly provide the most accurate response.)

* Sign up and account configuration

* I get an LEFKPK error message

*Be specific when describing your problem. The details that you include enable us to promptly send you the most likely solution to your issue.

LEFKPK~PIUVMOVSQV\TY{\

What is the frequency of the problem?

Please select an option

Who is your ISP?

Have you recently installed any new software (if you enter yes please add more comments in the text box above)?

Please select an option

*Type the characters that you see in the picture or the numbers that you hear in the audio playback. The characters in the picture are case sensitive.

W9TDG8ED

Typing the characters from a picture or entering the numbers from an audio playback helps ensure that a person, not an automated program, is creating this request.

W9TDG8ED

By submitting this information, you acknowledge it will be handled in accordance with the terms of the [privacy statement](#).

Submit

Frequently Asked Questions

- How do I create a strong password?
- How can I add an alternate e-mail address change the alternate e-mail address associated with my registered information?
- How do I manage my child's permission
- How can I change my password?
- Close your account
- What happens if I close my child's account
- How do I edit my child's registered information
- How can I reset my password?
- How can I set up a question and secret information
- How do I stop managing my child's Windows Live ID?
- Why do I have to match characters in a password
- Why can't I sign in?
- Why can't I use some sign-in features?
- Error 450 or LEFKPK: Unable to create an account
- View more questions

10. Schools will then need to await feedback from Microsoft Support which will let them know how to proceed.